



JOB TITLE: Server  
DEPARTMENT: Front of House  
REPORTS TO: Operations Manager or Bar Manager  
CLASSIFICATION: Non-Exempt  
CATEGORY: Full or Part Time

The Buffalo Rose is a high volume bar and grill located in Golden, CO. Operating in one of the oldest business locations in Colorado, the original building was built in 1859 and has housed many businesses over the years including a grocery store, the first public hall, The Golden Paper Mill (which was the first paper mill west of the Mississippi), The Overland House Hotel and was even once a community pool called the Golden Plunge. Today, the bar and grill serves locals and tourists alike and offers live music in the attached venue.

**Position Summary:**

Servers are integral to the operation, playing a critical role in diners' feeling about the restaurant and their experience within it. Servers are responsible for interfacing with the customers, transporting food and beverages from the kitchen and bar in a safe and sanitary manner and working with the rest of the crew both FOH and BOH to provide a quality experience to the customer while simultaneously serving the needs of the business.

**Duties and Responsibilities:**

- Provide good customer service, take orders, deliver food and being respectful of diner's timing requirements when delivering the check
- Know and answer questions regarding the menu.
- Understand opportunities to maximize profitability by offering additional complementary items to customers
- Work closely with other wait staff and the kitchen to ensure the restaurant is operated efficiently.
- Manage table turns by setting appropriately and cleaning between tables
- Complete side work check lists completely and consistently upon starting and completing shift

**Education Requirements:** High school diploma or GED

**Experience and Key Competency Requirements:**

- 1 year serving in a relevant dining establishment
- Experience with Aloha POS preferred
- High social interaction skills
- Professional and team-work oriented

**Physical Requirements:**

- Ability to lift, carry, deliver and serve from trays weighing up to 50 pounds throughout an eight hour shift.
- Ability to balance serving tray on one hand while distributing orders to customers with the other
- Ability to carry and set up folding table to support particularly heavy orders
- Ability to stand and walk continually throughout an eight hour shift
- Ability to bend, stoop and reach while carrying serving trays weighing up to 50 pounds
- Visual acuity to see restaurant menus, take customer orders, review customer bills and smoothly navigate dining room, kitchen and other facility areas
- Ability to attend work as scheduled, working various schedules and shifts throughout normal business hours.